

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
and Other Data
November 2011**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

All volunteers: Please come to the CDCO monthly business meeting, Tuesday, December 21, 2011, and help elect our officers who will serve the CDCO for the next two years.

Telephone Calls

District 1 (Albany area)	67
District 2 (Troy-Cohoes area)	15
District 14 (Schenectady area)	5
District 17 (Hudson, Kinderhook area)	2
District 18 (Rensselaer-Nassau area)	2
	91
 Calls from other New York State sites*	 26
From out of state**	5
	31
 CDCO business	 18
Regarding literature	6
	24
TOTAL CALLS:	146

Of the total calls received, 8 were for 12th step action, 5 for Alkathons, 3 for Al-Anon, 2 for Narcotics Anonymous, and one each for Sex and Love Addicts Anonymous meetings, Spanish-speaking meetings, and gay and lesbian meetings. The remainder were for general meeting information.

*Clifton Park (7), Great Neck, Hudson Falls, Lake George, New York City (5), Oneonta (2), Plattsburgh, Saratoga (5), Schoharie County, Warrensburg, and Windham.
**Florida, Ipswich, MA, Montreal, North Carolina and Palm Desert, CA.

~~~~~

|                                      |           |
|--------------------------------------|-----------|
| General office visits                | 11        |
| Office visits to purchase literature | 8         |
|                                      | <b>19</b> |

Manager's e-mails ([www.manager@aaalbanyny.org](http://www.manager@aaalbanyny.org)): 6 e-mails received and resolved.  
The CDCO website ([www.aaalbanyny.org](http://www.aaalbanyny.org)) received 443 hits; 76% were new visits.

Respectfully submitted, CDCO Data Coordinator, Tom O'