

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
and Other Data
November 2011**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

All volunteers: Please come to the CDCO monthly business meeting, Tuesday, December 21, 2011, and help elect our officers who will serve the CDCO for the next two years.

Telephone Calls

District 1 (Albany area)	67	
District 2 (Troy-Cohoes area)	15	
District 14 (Schenectady area)	5	
District 17 (Hudson, Kinderhook area)	2	
District 18 (Rensselaer-Nassau area)	2	
	91	
Calls from other New York State sites*	26	
From out of state**		
		31
CDCO business	18	
Regarding literature	6	
		24
TOTAL CALLS:		146

Of the total calls received, 8 were for 12th step action, 5 for Alkathons, 3 for Al-Anon, 2 for Narcotics Anonymous, and one each for Sex and Love Addicts Anonymous meetings, Spanish-speaking meetings, and gay and lesbian meetings. The remainder were for general meeting information.

*Clifton Park (7), Great Neck, Hudson Falls, Lake George, New York City (5), Oneonta (2), Plattsburgh, Saratoga (5), Schoharie County, Warrensburg, and Windham.

**Florida, Ipswich, MA, Montreal, North Carolina and Palm Desert, CA.

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|--------------------------------------|----|-----------|
| General office visits                | 11 |           |
| Office visits to purchase literature |    | 8         |
|                                      |    | <b>19</b> |

Manager's e-mails ([www.manager@aaalbanyny.org](http://www.manager@aaalbanyny.org)): 6 e-mails received and resolved.

The CDCO website ([www.aalbanyny.org](http://www.aalbanyny.org)) received 443 hits; 76% were new visits.

Respectfully submitted, CDCO Data Coordinator, Tom O'