

CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
and Other Data
February 2012

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	61
District 2 (Troy-Cohoes region)	18
District 14 (Schenectady region)	14
District 17 (Hudson-Kinderhook region)	1
District 18 (Rensselaer-Nassau region)	4
	98
Calls from other New York State sites*	12
From out of state**	2
	14
CDCO business	8
Regarding literature	2
	10
TOTAL CALLS	122

Of the total calls received, 9 were 12th step action, 2 for Al-Anon, 2 for Narcotics Anonymous, The remaining calls were for general AA meeting information.

*Ballston Spa, Clifton Park (2), Glens Falls (2), Greenville, Hudson Falls, New York City, Red Hook, Saratoga Springs (2), and Wayne County.
Louisiana and Montreal, CA.

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|--------------------------------------|-----------|
| General office visits                | 11        |
| Office visits to purchase literature | 9         |
|                                      | <b>20</b> |

Manager's e-mails (manager@aaalbanyny.org): 3 e-mails received and resolved.  
The CDCO website (www.aaalbanyny.org) received 392 hits; 81% were new visits.

Respectfully submitted, CDCO Data Coordinator, Tom O'