

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)**  
**Report of Phone Calls Received**  
**and Other Data**  
**March 2012**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

*Telephone Calls*

District 1 (Albany area)	45
District 2 (Troy-Cohoes area)	12
District 14 (Schenectady area)	20
District 17 (Hudson-Kinderhook area)	3
District 18 (Rensselaer-Nassau area)	5
	<b>85</b>
Calls from other New York State sites*	19
From out of state**	
	<b>19</b>
CDCO business	20
Regarding literature	4
	<b>24</b>
TOTAL CALLS:	<b>128</b>

Of the total calls received, 11 were for 12<sup>th</sup> step action, 5 for Al-Anon, 2 for Narcotics Anonymous, and 1 for a Spanish-speaking meeting. The remainder were for general AA meeting information.

\*Amsterdam, Buffalo, Cherry Valley, Clifton Park (5), Half Moon, Hopewell Junction, Hoosick Falls, Monroe, New York City (2), Rochester, Round Lake, Scarsdale, and Schoharie (2).

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|--------------------------------------|-----------|
| General office visits                | 10        |
| Office visits to purchase literature | 17        |
|                                      | <b>27</b> |

Manager's e-mails ([www.manager@aaalbanyny.org](http://www.manager@aaalbanyny.org)): 5 e-mails received and resolved.  
The CDCO website ([www.aaalbanyny.org](http://www.aaalbanyny.org)) received 519 hits; 73% were new visits.

Respectfully submitted, CDCO Data Coordinator, Tom O'