CAPITAL DISRICT CENTRAL OFFICE (CDCO) Report of Phone Calls Received and Other Data June 2012

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	49
District 2 (Troy-Cohoes region)	27
District 14 (Schenectady region)	12
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	5
	97
Calls from other New York State sites*	15
From out of state**	5
	20
CDCO business	18
TOTAL CALLS	135

Of the total calls received, 2 were for 12th step action, 3 were for Al-Anon, and 6 were regarding literature. The remaining calls were for general AA meeting information.

General office visits 3
Office visits to purchase literature 7

Manager's e-mails (manager@aaalbanyny.org): 1 e-mail received and resolved. Respectfully submitted, CDCO data coordinator, Tom O'

^{*}Bolton Landing, Brooklyn, Clifton Park (3), Greene County, Lake George, Mechanicville, New York City, Oneonta, Poughkeepsie, Saratoga Springs, Stanford, and Schoharie (2). **Agram, MN, Berkshire, MA, California (2), and New Jersey.