

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)**  
**Report of Phone Calls Received**  
**and Other Data**  
**July 2012**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

*Telephone Calls*

District 1 (Albany region)	63
District 2 (Troy-Cohoes region)	26
District 14 (Schenectady region)	12
District 17 (Hudson-Kinderhook region)	10
District 18 (Rensselaer-Nassau region)	4
	<b>115</b>
Calls from other New York State sites*	26
From out of state**	5
	<b>31</b>
CDCO business	<b>15</b>
<b>TOTAL CALLS</b>	<b>161</b>

Of the total calls received, 8 were for 12<sup>th</sup> step action, 7 regarding literature, 5 for Al-Anon, 1 for SLAA, and 1 for special needs. The remaining calls were for general AA meeting information.

\*Amsterdam, Ballston Spa, Binghamton, Brighton Beach, Canandaigua, Chestertown, Clifton Park, Cobleskill, Coxsackie, Granville, Johnstown, Lake Placid, Nassau County, New York City, Oneida, Oneonta, Phoenicia, Plattsburgh (3), Queensbury, Renssen, Saratoga Springs (2), Syracuse, and Warrensburg.

\*\*California, Hurricane, UT, New Jersey, Ontario, Canada, and Pasadena, CA.

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|--------------------------------------|-----------|
| General office visits                | 6         |
| Office visits to purchase literature | 11        |
|                                      | <b>17</b> |

Manager's e-mails (manager@aaalbanyny.org): 4 e-mails received and resolved.  
 The CDCO website is [www.aaalbanyny.org](http://www.aaalbanyny.org)

Respectfully submitted, CDCO Data Coordinator, Tom O'