

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)**  
**Report of Phone Calls Received**  
**and Other Data**  
**September 2012**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. The following is the latest monthly report.

*Telephone Calls*

District 1 (Albany region)	73
District 2 (Troy-Cohoes region)	17
District 14 (Schenectady region)	20
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	2
	<b>115</b>
Calls from other New York State sites*	29
From out of state**	3
	<b>32</b>
CDCO business	8
Regarding literature	3
	<b>11</b>
<b>TOTAL CALLS</b>	<b>158</b>

Of the total calls received, 2 were for Narcotics Anonymous, 3 regarded literature, 3 were for Spanish-speaking meetings, 4 concerned 12<sup>th</sup> Step action, and 6 were for Al-Anon. The remaining calls were for general AA meeting information.

\*Amsterdam, Cayuga County, Central Bridge, Coldbrook, Clifton Park (2), Coxsackie, Dutchess County, Feura Bush, Gloversville, Lake George, Lake Placid, New York City (3), Northville, Oneonta, Orange County, Plattsburgh, Port Henry (3), Saratoga Springs (4), Schaghticoke, Tannersville, and Westchester County.

\*\*Atlanta, GA; California; and New Jersey.

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General office visits	6
Office visits to purchase literature	7
	<b>13</b>

Manager's e-mails ([manager@aaalbanyny.org](mailto:manager@aaalbanyny.org)): 2 e-mails received and resolved.  
The CDCO website ([www.aaalbanyny.org](http://www.aaalbanyny.org)) received 622 hits; 67% were new visits.  
 Respectfully submitted, CDCO data coordinator, Tom O'