

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
and Other Data
November 2012**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. The following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	76
District 2 (Troy-Cohoes region)	12
District 14 (Schenectady region)	18
District 17 (Hudson-Kinderhook region)	7
District 18 (Rensselaer-Nassau region)	7
	120
Calls from other New York State sites*	17
From out of state**	8
	25
CDCO business	11
TOTAL CALLS	156

Of the total calls received, 1 regarded NA, 1 was for special needs, 3 for Al-Anon, 4 were for 12th step action, 6 regarded literature, and 17 regarded Alkathons. The rest were for general AA meeting information.

*Cooperstown, Glens Falls (2), Greenville, Lake George, Nassau County, New York City (2), Red Hook, Saratoga (3), Stillwater, Ulster County (2), Warrensburg, and Woodbine.

**Atlanta, GA, Bennington, VT, Buckeye, AZ, Denver, CO, Illinois, Nantucket, MA, Oneonta, and Windsor, Ont, CA.

General office visits	2
Office visits to purchase literature	18
	20

Manager's e-mail (manager@aaalbanyny.org): received 3 messages and resolved all of them.

The CDCO website (www.aaalbanyny.org) received 663 hits; 78% were new visits.

Respectfully submitted, data coordinator, Tom O'

