

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)  
Report of Phone Calls  
Received and Other  
Data January 2013**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

*Telephone Calls*

District 1 (Albany region)	97
District 2 (Troy-Cohoes region)	29
District 4 (Amsterdam-Gloversville)	3
District 14 (Schenectady region)	33
District 17 (Hudson-Kinderhook region)	7
District 18 (Rensselaer-Nassau region)	9
	<b>178</b>
Calls from other New York State sites*	25
From out of state**	2
	<b>27</b>
CDCO business	<b>10</b>
<b>TOTAL CALLS</b>	<b>215</b>

Of the total calls received, 1 was for a gay and lesbian meeting, 1 was for special needs, 4 were for Narcotics Anonymous, 6 were for Al-Anon, 9 were for 12<sup>th</sup> step action, and 10 regarded literature. The remaining calls were for general AA meeting information.

\*Ballston Spa, Brooklyn, Clifton Park (4), Cobleskill, Glens Falls, Granville, Greene County, Kopake Falls (2), Ossining, Pine Plains, Plattsburgh, Ravena, Red Hook, Round Lake, Saratoga (4), Washington County, Windham, and Woodstock.

\*\*North Carolina and Wisconsin.

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|--------------------------------------|-----------|
| General office visits                | 10        |
| Office visits to purchase literature | 21        |
|                                      | <b>31</b> |

Manager's e-mails (manager@aalbanyny.org): 4 e-mails received and resolved.

Respectfully submitted, CDCO Coordinator, Tom O'