

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)**  
**Report of Phone Calls Received**  
**and Other Data**  
**March 2013**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

*Telephone Calls*

District 1 (Albany region)	46
District 2 (Troy-Cohoes region)	25
District 14 (Schenectady region)	30
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	4
	<b>108</b>
Calls from other New York State sites*	32
From out of state**	2
	<b>35</b>
CDCO business	<b>13</b>
<b>TOTAL CALLS</b>	<b>156</b>

Of the total calls received, 2 were for Narcotics Anonymous, 2 were for Al-Anon, 3 were for 12<sup>th</sup> step action, and 7 regarded literature. The remaining calls were for general AA meeting information.

\*Amsterdam, Ballston Spa, Brewster, Catskill, Cherry Plains, Clifton Park (5), Cooperstown (2), District 13, Dutchess County, Fulton County, Glenville (2), Gloversville (2), Greene County, Herkimer, Middleburgh (2), New York City (2), Oneonta, Plattsburgh, Queensbury, Richmondville, Saratoga Springs, Schoharie County, and South Glens Falls.

\*\*Erie, PA and Iowa.

~~~~~

|                                      |           |
|--------------------------------------|-----------|
| General office visits                | 5         |
| Office visits to purchase literature | 21        |
|                                      | <b>26</b> |

Manager's e-mails (manager@aaalbanyny.org): 2 e-mails received and resolved.  
The CDCO website, [www.aaalbanyny.org](http://www.aaalbanyny.org), received 1,769 hits; 62% were new visits.

The Office sold \$765 worth of AA literature, at cost, to 21 groups or individuals.

Respectfully submitted, CDCO Coordinator, Tom O'