

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)**  
**Report of Phone Calls Received**  
**and Other Data**  
**August 2013**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

*Telephone Calls*

District 1 (Albany region)	69
District 2 (Troy-Cohoes region)	15
District 14 (Schenectady region)	15
District 17 (Hudson-Kinderhook region)	10
District 18 (Rensselaer-Nassau region)	3
	<b>112</b>
Calls from other New York State sites*	42
From out of state**	2
	<b>44</b>
CDCO business	<b>13</b>
<b>TOTAL CALLS</b>	<b>169</b>

Of the total calls received, 1 each was for gay and lesbian meetings, Narcotics Anonymous, public information (request for a speaker), and Spanish-speaking meetings, 4 were for information on the Labor Day weekend picnic, 5 were for 12<sup>th</sup> step action, and 6 each were for Al-Anon and regarding literature. The remaining calls were for general AA meeting information.

\*Ballston Spa, Brooklyn, Cambridge, Catskill (2), Clifton Park (6), Coxsackie, District 3, District 4, Essex County, Fort Plain, Glens Falls (2), Glenville, Greenville, Lake George (3), Malta, Mayfield, Newburgh, New York City (6), Oneonta, Peekskill, Queensbury, Saratoga Springs (4), Sacandaga Lake, Syracuse, and Windham.

\*\*St. Petersburg, FL; and Western Massachusetts.

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General office visits	8
Office visits to purchase literature	13
	<b>21</b>

Manager's e-mails (manager@aaalbanyny.org): 3 e-mails received and resolved.  
 The Office sold \$510 worth of AA literature, at cost, to 13 groups or individuals.  
 The CDCO website ([www.aaalbanyny.org](http://www.aaalbanyny.org)) received 1,825 hits; 39 % were new visits.  
 Respectfully submitted, CDCO Data Coordinator, Tom O'