

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)**  
**Report of Phone Calls Received**  
**And Other Data**  
**November 2013**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

*Telephone Calls*

District 1 (Albany region)	81
District 2 (Troy-Cohoes region)	30
District 14 (Schenectady region)	27
District 17 (Hudson-Kinderhook region)	1
District 18 (Rensselaer-Nassau region)	9
	<b>148</b>
Calls from other New York State sites*	20
From out of state**	2
	<b>22</b>
CDCO business	<b>16</b>
<b>TOTAL CALLS</b>	<b>186</b>

Of the total calls received, 1 was for Narcotics Anonymous, 3 for Al-Anon, 8 for the Thanksgiving Alkathon, 11 regarding literature, and 12 regarding 12<sup>th</sup> Step action. The remaining calls were for general AA meeting information.

\*Amsterdam (2), Catskill (3), Clifton Park (2), Cobleskill, District 3, District 8, Greenville, Jonesville, New City, Oneonta (2), Saratoga Springs (3), Suffolk County, and Tannersville.

\*\*Brattleboro, VT; and San Diego, CA.

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|--------------------------------------|-----------|
| General office visits                | 5         |
| Office visits to purchase literature | 11        |
|                                      | <b>16</b> |

Manager's e-mails (manager@aalbanyny.org): 4 e-mails received and resolved.  
The Office sold \$597 worth of AA literature, at cost, to 11 groups or individuals.  
The CDCO website ([www.aalbanyny.org](http://www.aalbanyny.org)) received 1,207 hits; 58 % were new visits.  
Respectfully submitted, CDCO Data Coordinator, Tom O'