

CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
And Other Data
December 2013

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	62
District 2 (Troy-Cohoes region)	23
District 14 (Schenectady region)	25
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	7
	121
Calls from other New York State sites*	35
From out of state**	7
	42
CDCO business	18
TOTAL CALLS	181

Of the total calls received, 1 was for Narcotics Anonymous, 1 was for the New Year's Eve dance, 4 were for Al-Anon, 7 were for the Alcahons, 8 were regarding literature, and 13 were for 12th step action. The remaining calls were for general AA meeting information.

*Ballston Spa (2), Clifton Park (9), District 3, Glens Falls, Greenville, Hudson, Johnsburg, Johnstown (2), Jonesville, Malta, Mechanicville, New York City (3), Philmont, Saratoga Springs (7), Utica, Warrensburg, and Westchester County.

**Chicago, IL; Florida; Montreal, CN; Northern California; Philadelphia, PA; San Diego, CA; and Washington state.

General office visits	8
Office visits to purchase literature	17
	25

Manager's e-mails (manager@aaalbanyny.org): 3 e-mails received and resolved.
The Office sold \$697 worth of AA literature, at cost, to 17 groups or individuals.
The CDCO website (www.aaalbanyny.org) received 1,558 hits; 59 % were new visits.
Respectfully submitted, CDCO Data Coordinator, Tom O'