

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)**  
**Report of Phone Calls Received**  
**And Other Data**  
**January 2014**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

*Telephone Calls*

District 1 (Albany region)	56
District 2 (Troy-Cohoes region)	36
District 14 (Schenectady region)	14
District 17 (Hudson-Kinderhook region)	10
District 18 (Rensselaer-Nassau region)	7
	<b>123</b>
Calls from other New York State sites*	21
From out of state**	9
	<b>30</b>
CDCO business	<b>14</b>
<b>TOTAL CALLS</b>	<b>167</b>

Of the total calls received, 1 was for Adult Children of Alcoholics, 1 was for Al-Anon, 1 was for Narcotics Anonymous, 2 were for special needs, 3 were for the Alcathon, 8 were regarding literature, and 15 were for 12<sup>th</sup> step action. The remainder were for general AA meeting information.

\*Amsterdam (3), Averill Park, Ballston Spa, Cairo, Clifton Park, Columbia County, District 12, Glens Falls, Gloversville (2), Lake Placid, Mechanicville, New York City (3), Oneonta, Patterson, Saratoga County, and Wayne County.

\*\*Bellefontaine, OH; California (2); Fresno, CA; Georgia (2); Maryland (2); and New Jersey.

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|--------------------------------------|-----------|
| General office visits                | 14        |
| Office visits to purchase literature | 17        |
|                                      | <b>31</b> |

Manager's e-mails (manager@aaalbany.org): 1 e-mail received and resolved.  
 The Office sold \$527 worth of AA literature, at cost, to 17 groups or individuals.  
 The CDCO website ([www.aaalbany.org](http://www.aaalbany.org)) received 1,766 hits; 56 % were new visits.  
 Respectfully submitted, CDCO Data Coordinator, Tom O'