

CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
And Other Data
April 2014

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	73
District 2 (Troy-Cohoes region)	23
District 14 (Schenectady region)	9
District 17 (Hudson-Kinderhook region)	13
District 18 (Rensselaer-Nassau region)	2
	120
Calls from other New York State sites*	14
From out of state**	4
	18
CDCO business	22
TOTAL CALLS	160

Of the total calls received, 1 regarded Spanish –speaking meetings, 1 was for gay and lesbian meetings, 3 were for Al-Anon, 3 were for Narcotics Anonymous, 6 were regarding literature, and 11 were for 12th Step action. The remaining calls were for general A.A. meeting information.

*Amsterdam (2), Bainbridge, Ballston Spa, Beacon, Clifton Park (2), Cobleskill, Columbia County, Crown Point, Glens Falls, New York City, Oneonta, and Richmondville.

**Arizona; Dallas, TX; Florida; and Hebron, WA.

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|-------------------------------|-----------|
| General office visits         | 11        |
| Visits to purchase literature | 35        |
|                               | <b>46</b> |

Manager’s e-mails ([manager@aaalbanyny.org](mailto:manager@aaalbanyny.org)): 4 e-mails received and resolved.  
 Chairperson’s e-mails ([chair@aaalbanyny.org](mailto:chair@aaalbanyny.org)): 4 e-mails received and resolved.  
 The Office sold \$1,503 worth of AA literature, at cost, to 35 groups or individuals.  
 The CDCO website ([www.aaalbanyny.org](http://www.aaalbanyny.org)) received 1,757 hits; 56 % were new visits.

Respectfully submitted, CDCO Data Coordinator, Tom O’