

CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
And Other Data
August 2014

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	77
District 2 (Troy-Cohoes region)	16
District 14 (Schenectady region)	17
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	5
	119
Calls for other New York State sites*	25
From out of state**	4
	29
CDCO business	13
TOTAL CALLS	161

Of the total calls received, 1 was for Al-Anon, 7 regarded literature, and 8 were for 12th step action. The remaining calls were for general meeting information.

*Ballston Spa (2), Boonville, Clifton Park (3), Cooperstown (5), Ellenville, Essex, Fultonville, Gloversville (2), Hancock, Mechanicville, Northville, Saranac Lake, Schroon Lake, Stuyvesant, Sydney (2), and Wilton.

**Lake Charles, LA; Montreal; Ohio; and Virginia.

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|                               |           |
|-------------------------------|-----------|
| General office visits         | 10        |
| Visits to purchase literature | 20        |
|                               | <b>30</b> |

The Office sold \$1,129 worth of AA literature to 20 groups or individuals.  
The CDCO website ([www.aaalbany.org](http://www.aaalbany.org)) received 1,944 hits; 57 % were new visits.  
The Office chairperson's e-mails ([chair@aaalbany.org](mailto:chair@aaalbany.org)): 4 e-mails received and resolved.

Respectfully submitted, CDCO Data Coordinator, Tom O'