

CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
And Other Data
September 2014

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

Telephone Calls

| | |
|--|------------|
| District 1 (Albany region) | 75 |
| District 2 (Troy-Cohoes region) | 18 |
| District 14 (Schenectady region) | 17 |
| District 17 (Hudson-Kinderhook region) | 7 |
| District 18 (Rensselaer-Nassau region) | 5 |
| | 122 |
| | |
| Calls for other New York State sites* | 23 |
| From out of state** | 3 |
| | 26 |
| | |
| | |
| CDCO business | 15 |
| | |
| TOTAL CALLS | 163 |
| | |

Of the total calls received, 2 were for Al-Anon, 8 were regarding literature, and 11 were for 12th step action. The remaining calls were for general meeting information.

*Central Bridge, Cobleskill, Clifton Park (5), Crystal Lake, Dutchess County, Glens Falls, Granville, Greene County, Hudson Falls, Kingston, New York City (2), Oneonta (2), Ossining, Saratoga Springs, Schoharie, and Syracuse (2).

**Australia, Florida, and Omaha, NE.

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|                               |           |
|-------------------------------|-----------|
| General office visits         | 3         |
| Visits to purchase literature | 15        |
|                               | <b>18</b> |

The Office sold \$1,140 worth of AA literature to 15 groups or individuals.  
The CDCO website ([www.aaalbany.org](http://www.aaalbany.org)) received 1,964 hits; 59 % were new visits.  
The Office chairperson's e-mails ([chair@aaalbany.org](mailto:chair@aaalbany.org)): 6 e-mails received and resolved.

Respectfully submitted, CDCO Data Coordinator, Tom O'