

CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
And Other Data
November 2014

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	64
District 2 (Troy-Cohoes region)	15
District 14 (Schenectady region)	19
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	8
	109
Calls for other New York State sites*	15
From out of state**	2
	17
CDCO business	16
TOTAL CALLS	142

Of the total calls received, 1 was for special needs, 1 was for NA, 2 were for Al-Anon, 7 were regarding literature, and 10 were for 12th step action. The remaining calls were for general AA meeting information.

*Berne, Clifton Park (2), Delhi, Gilboa, Jonesville, Lake Placid, Lake Pleasant, Little Falls, New York City (3), Oneida, Oneonta, and Plattsburgh.

**Aruba and San Francisco, CA.

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|                               |           |
|-------------------------------|-----------|
| General office visits         | 10        |
| Visits to purchase literature | 17        |
|                               | <b>27</b> |

The Office sold \$794 worth of AA literature to 26 groups or individuals.  
The CDCO website ([www.aaalbanyny.org](http://www.aaalbanyny.org)) received 1465 hits; 60 % were new visits.  
The Office chairperson's e-mails ([chair@aaalbanyny.org](mailto:chair@aaalbanyny.org)): 4 e-mails received and resolved.

Respectfully submitted, CDCO Data Coordinator, Tom O'