

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
and Other Data**

**ANNUAL DATA REPORT
2015**

The Office address is 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: 518-463-0906. The Office has been operating since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. The following is the latest Annual Report.

Telephone Calls

District 1 (Albany region)	742 61%
District 2 (Troy-Cohoes region)	214 17%
District 14 (Schenectady region)	176 14%
District 17 (Hudson-Kinderhook region)	34 3%
District 18 (Rensselaer-Nassau region)	59 5%
	1,225
Calls from other New York State sites	229
From out of state	30
	259
CDCO business & miscellaneous calls	264
TOTAL CALLS	1,748

The Office handled an average of 4.8 calls per day during 2015.

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|                                      |            |
|--------------------------------------|------------|
| General office visits                | 137        |
| Office visits to purchase literature | 565        |
|                                      | <b>702</b> |

The CDCO sold \$10,844 in AA literature, at list, in 2015 and \$3,168 in medallions to 545 groups or individuals.

The Office website ([www.aaalbanyny.org](http://www.aaalbanyny.org)) received 19,255 visitors; 58% were new visitors.

The Office received and resolved 71 e-mails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org).

All other reports are also available at [www.aaalbanyny.org](http://www.aaalbanyny.org).

Respectfully submitted, CDCO Data Coordinator, Tom O'

