

CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
And Other Data
August 2015

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	48
District 2 (Troy-Cohoes region)	15
District 14 (Schenectady region)	14
District 17 (Hudson-Kinderhook region)	1
District 18 (Rensselaer-Nassau region)	3
	81
Calls for other New York State sites*	17
For out of state**	5
	22
CDCO business	21
TOTAL CALLS	124

Of the total calls received, 2 were for Al-Anon, 3 were for 12th-step action, 11 were first-time callers, and 15 were regarding literature or medallions. The remaining calls were for general AA meeting information.

*Clifton Park (3), Cooperstown, Fort Edward, Glens Falls, Gloversville, Hillsdale, Lake George, New York City (2), Northville, Oneonta (2), Ossining, Rochester, and Saratoga Springs .

**Albany, OR; Flagstaff, AZ; London, England; Ohio; and Springfield, MA.

General office visits	7
Visits to purchase literature/coins	47
Total visits	54

The Office sold \$719 worth of AA literature and \$240 worth of medallions, at cost, to a total of 47 groups or individuals. The CDCO website (www.aalbanyny.org) received 1,545 hits; 57 % were new sessions. The Office received 9 e-mail messages. All were resolved. All CDCO reports are available at www.aalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'