

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)  
Report of Phone Calls Received  
And Other Data  
September 2015**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report:

*Telephone Calls*

District 1 (Albany region)	48
District 2 (Troy-Cohoes region)	14
District 14 (Schenectady region)	15
District 17 (Hudson-Kinderhook region)	1
District 18 (Rensselaer-Nassau region)	8
	<b>86</b>
Calls for other New York State sites*	20
For out of state**	4
	<b>24</b>
CDCO business	<b>16</b>
<b>TOTAL CALLS</b>	<b>126</b>

Of the total calls received, 1 was for public information, 3 were for Al-Anon, 9 were regarding literature, and 14 were for 12<sup>th</sup> step action. The remaining calls were for general AA meeting information.

\*Averill Park, Broadalbin, Catskill, Clifton Park (4), Greenville, Jonesville, Long Island, New York City, Pittstown, Saratoga Springs (5), Warren County, Woodstock, and Yonkers.

\*\*Georgia, Italy, Louisiana, and South Dakota.

General office visits	12
Visits to purchase literature/coins	43
Total visits	<b>55</b>

The Office sold \$521 worth of AA literature and \$246 worth of medallions, at list price, to a total of 43 groups or individuals. The CDCO website ([www.aalbanyny.org](http://www.aalbanyny.org)) received 1,371 hits; 54 % were new sessions.

The Office received 13 emails. All were resolved.

All CDCO reports are available at [www.aalbanyny.org/reports](http://www.aalbanyny.org/reports)

Respectfully submitted, CDCO Data Coordinator, Tom O'