

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)**  
**Report of Phone Calls Received**  
**And Other Data**  
**October 2015**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report:

*Telephone Calls*

District 1 (Albany region)	45
District 2 (Troy-Cohoes region)	14
District 14 (Schenectady region)	10
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	1
	<b>72</b>
Calls for other New York State sites*	14
For out of state**	3
	<b>17</b>
CDCO business	<b>22</b>
<b>TOTAL CALLS</b>	<b>111</b>

Of the total calls received, 1 was for corrections, 3 were for Al-Anon, 6 were for 12<sup>th</sup>-step action, 7 were regarding literature or medallions, and 21 were first-time callers. The remaining calls were for general A.A. meeting information.

\*Amsterdam (2), Clifton Park (2), District 4, Mohawk Correctional Facility, Oneonta, Plattsburgh, Ravena, Saratoga Springs (4), and Schoharie.

\*\*Florida; Pittsfield, MA; and Tallahassee, FL.

General office visits	11
Visits to purchase literature/coins	43
Total visits	<b>54</b>

The Office sold \$699 worth of AA literature, at list price, and \$290 worth of medallions to a total of 43 groups or individuals. The CDCO website ([www.aalbanyny.org](http://www.aalbanyny.org)) received 1,473 hits; 56 % were new sessions.

The Office received 16 emails. All were resolved.

All CDCO reports are available at [www.aalbanyny.org/reports](http://www.aalbanyny.org/reports)

Respectfully submitted, CDCO Data Coordinator, Tom O'