

**CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
November 2015**

The office address is 11 Computer Drive West, Suite 100, Albany, NY 12205. The phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day: November 10, 2005. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	62
District 2 (Troy-Cohoes region)	17
District 14 (Schenectady region)	7
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	7
	95
Calls for other New York State sites*	23
For out of state**	4
	27
CDCO business	18
TOTAL CALLS	140

Of the total calls received, 1 was for special needs, 3 were for Al-Anon, 3 were for NA, 5 were regarding literature and medallions, and 28 were first-time callers. The remaining calls were for general A.A. meeting information.

*Amsterdam, Bainbridge, Castleton-On-Hudson, Clifton Park (5), District 8 (2), Greene County, Jefferson, Oneonta, Oneida County, Plattsburgh, Round Lake, Salem, Saratoga Springs (2), Syracuse (2), Utica, and Yonkers.

**California; Jacksonville, FL; Maine; and Wyoming.

General office visits	19
Visits to purchase literature/coins	39
Total visits	58

The Office sold \$915 worth of AA literature, at list price, and \$263 worth of medallions to a total of 39 groups or individuals.

The CDCO website (www.aalbanyny.org) received 2,352 visitors; 54 % were new visitors.

The Office received 16 emails. All were resolved.

All CDCO reports are available at www.aalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'