

CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
January 2016

The office address is 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	54
District 2 (Troy-Cohoes region)	33
District 14 (Schenectady region)	11
District 17 (Hudson-Kinderhook region)	5
District 18 (Rensselaer-Nassau region)	6
	109
Calls for other New York State sites*	19
For out of state**	1
	20
CDCO business	20
TOTAL CALLS	149

Of the total calls received, 1 was for special needs, 8 were first-time callers, and 10 were for 12th step action. The remaining calls were for general A.A. meeting information.

*Amsterdam, Ballston Spa, Clifton Park (3), District 8, District 9, Ghent, Glens Falls, Gloversville, Greenwich, Long Island, Mechanicville, Oneonta, Ravena, Saratoga Springs (2), Ulster County, and Utica.

**Florida.

General office visits	10
Visits to purchase literature/coins	53
Total visits	63

The Office sold \$1,599 worth of AA literature, at list price, and \$366 worth of medallions to a total of 53 groups or individuals.

The CDCO website (www.aalbanyny.org) received 2,467 visitors; 52 % were new visitors.

The Office received 27 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at www.aalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'