

CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
February 2016

The office address is 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	83
District 2 (Troy-Cohoes region)	20
District 14 (Schenectady region)	12
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	3
	122
Calls for other New York State sites*	15
For out of state**	3
	18
CDCO business	22
TOTAL CALLS	162

Of the total calls received, 1 was for corrections, 1 was for special needs, 3 were for Al-Anon, 3 were for NA, 8 were first-time callers, 12 were regarding literature/medallions, and 13 were for 12th step action. The remaining calls were for general A.A. meeting information.

*Amsterdam, Clifton Park (4), District 4, District 13, Mechanicville, New York City (3), and Saratoga Springs (4).

**Connecticut, New Jersey, and West Palm Beach, FL.

General office visits	18
Visits to purchase literature/coins	53
Total visits	71

The Office sold \$2,017 worth of AA literature, at list price, and \$299 worth of medallions to a total of 53 groups or individuals.

The CDCO website (www.aaalbanyny.org) received 2,009 visitors; 56 % were new visitors.

The Office received 46 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at www.aaalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'