

**CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)**  
**Report of Phone Calls Received**  
**And Other Data**  
**March 2016**

The office address is 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

*Telephone Calls*

District 1 (Albany region)	72
District 2 (Troy-Cohoes region)	11
District 14 (Schenectady region)	9
District 17 (Hudson-Kinderhook region)	1
District 18 (Rensselaer-Nassau region)	3
	<b>96</b>
Calls for other New York State sites*	18
For out of state**	2
	<b>20</b>
CDCO business	<b>14</b>
<b>TOTAL CALLS</b>	<b>130</b>

Of the total calls received, 2 were for Al-Anon, 2 were for NA, 5 were for 12<sup>th</sup>-step action, 11 were first-time callers, and 16 were regarding literature or medallions. The remaining calls were for general A.A. meeting information.

\*Ballston Spa, Cairo, Clifton Park (2), District 10, Glens Falls, Johnstown, New York City (4), Oneonta, Ravena, Saratoga Springs (4), and Utica.

\*\*Green Bay, WI; and Ventura, CA.

General office visits	16
Visits to purchase literature/coins	85
Total visits	<b>101</b>

The Office sold \$1,726 worth of AA literature, at list price, and \$456 worth of medallions to a total of 85 groups or individuals.

The CDCO website ([www.aalbanyny.org](http://www.aalbanyny.org)) received 2,422 visitors; 59 % were new visitors.

The Office received 23 emails at [chair@aalbanyny.org](mailto:chair@aalbanyny.org). All were resolved.

All CDCO reports are available at [www.aalbanyny.org/reports](http://www.aalbanyny.org/reports)

Respectfully submitted, CDCO Data Coordinator, Tom O'