

CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
April 2016

The office address is 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	58
District 2 (Troy-Cohoes region)	18
District 14 (Schenectady region)	9
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	6
	95
Calls for other New York State sites*	14
For out of state**	1
	15
CDCO business	14
TOTAL CALLS	124

Of the total calls received, 4 were for Al-Anon, 8 were for 12th-step action, 13 were regarding literature or medallions, and 19 were first-time callers. The remaining calls were for general A.A. meeting information.

*Binghamton, Bolton Landing, Clifton Park (3), District 3, District 5, Glens Falls, Granville, Jonesville, Little Falls, New York City, Saratoga Springs, and Utica.

**Marathon, FL.

General office visits	6
Visits to purchase literature/coins	58
Total visits	64

The Office sold \$1,253 worth of AA literature, at list price, and \$271 worth of medallions to a total of 58 groups or individuals.

The CDCO website (www.aaalbanyny.org) received 2,380 visitors; 59 % were new visitors.

The Office received 32 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at www.aaalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'