

CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
June 2016

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	73
District 2 (Troy-Cohoes region)	16
District 14 (Schenectady region)	12
District 17 (Hudson-Kinderhook region)	8
District 18 (Rensselaer-Nassau region)	6
	115
Calls for other New York State sites*	14
For out of state**	2
	16
CDCO business	27
TOTAL CALLS	158

Of the total calls received, 1 was for NA, 2 were for Al-Anon, 9 were regarding literature, and 19 were for 12th-step action. The remaining calls were for general A.A. meeting information. (26 were first-time callers.)

*Broadalbin, Clifton Park (5), Cobleskill, New York City (2), Palenville, Rensselaer County, Saranac Lake, Saratoga Springs, and Sullivan County.

**San Diego, CA; and Savannah, GA.

General office visits	6
Visits to purchase literature/coins	51
Total visits	57

The Office sold \$1,064 worth of AA literature, at list price, and \$295 worth of medallions to a total of 51 groups or individuals.

The CDCO website (www.aaalbanyny.org) received 2,491 visitors; 61 % were new visitors.

The Office received 22 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at www.aaalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'