

CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
July 2016

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	66
District 2 (Troy-Cohoes region)	16
District 14 (Schenectady region)	8
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	4
	96
Calls for other New York State sites*	18
For out of state**	2
	20
CDCO business	25
TOTAL CALLS	141

Of the total calls received, 2 were for Al-Anon, 3 were for NA, 7 were regarding literature, and 10 were for 12th-step action. Six were first-time callers. The remaining calls were for general A.A. meeting information.

*Amsterdam, Ballston Spa, Cobleskill, Cooperstown, District 8 (3), Gloversville, New Baltimore, New York City (2), Ogdensburg, Rochester, Rome, and Saratoga Springs (4).

**Boston, MA; and Mississippi.

General office visits	10
Visits to purchase literature/coins	57
Total visits	67

The Office sold \$945 worth of AA literature, at list price, and \$388 worth of medallions to a total of 57 groups or individuals.

The CDCO website (www.aaalbanyny.org) received 2,505 visitors; 58 % were new visitors.

The Office received 9 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at www.aaalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'