

CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
September 2016

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	53
District 2 (Troy-Cohoes region)	21
District 14 (Schenectady region)	18
District 17 (Hudson-Kinderhook region)	8
District 18 (Rensselaer-Nassau region)	5
	105
Calls for other New York State sites*	15
For out of state**	4
	19
CDCO business	24
TOTAL CALLS	148

Of the total calls received, 7 were first-time callers, 9 were regarding literature, and 13 were for 12th-step action. The remaining calls were for general AA meeting information.

*Cairo, Catskill, Clifton Park, Cooperstown, District 5 (2), Greene County, New York City (2), Oak Hill, Rome, Plattsburgh, Saratoga Springs (2), and Utica.

**Bogota, Colombia; Little Rock, AR; Texas; and Washington D.C.

General office visits	17
Visits to purchase literature/coins	57
Total visits	74

The Office sold \$1,759 worth of AA literature, at list price, and \$334 worth of medallions to a total of 57 groups or individuals.

The CDCO website (www.aalbanyny.org) received 2,504 visitors; 56 % were new visitors.

The Office received 17 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at www.aalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'