

CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
October 2016

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	67
District 2 (Troy-Cohoes region)	29
District 14 (Schenectady region)	6
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	8
	112
Calls for other New York State sites*	15
For out of state**	0
	15
CDCO business	22
TOTAL CALLS	149

Of the total calls received, 1 was for Al-Anon, 1 was for Narcotics Anonymous, 5 were regarding literature, 13 were first-time callers, and 18 were for 12th-step action. The remaining calls were for general AA meeting information.

*Averill Park, Clifton Park (3), Delhi, District 4, District 5, District 8, Herkimer, New York City, Saratoga Springs (3), and South Glens Falls.

** 0.

General office visits	12
Visits to purchase literature/coins	57
Total visits	69

The Office sold \$859 worth of AA literature, at list price, and \$304 worth of medallions to a total of 57 groups or individuals.

The CDCO website (www.aalbanyny.org) received 2,421 visitors; 56 % were new visitors.

The Office received 19 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at www.aalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'