

CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
December 2016

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	54
District 2 (Troy-Cohoes region)	13
District 14 (Schenectady region)	8
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	1
	78
Calls for other New York State sites*	23
For out of state**	2
	25
CDCO business	17
TOTAL CALLS	120

Of the total calls received, 1 was for Al-Anon, 6 were regarding literature, 9 were for 12-step action, and 12 were first-time callers. The remaining calls were for general A.A. meeting information.

*Brooklyn (2), Catskill, Clifton Park (3), Cooperstown, District 10, Greenville, Herkimer, New York City (2), Oneonta, Poughkeepsie, Ravena, Saranac Lake (2), Saratoga Springs (3), Scarsdale, Stanford, and White Plains.

**Madrid, Spain; and Las Vegas, NV.

General office visits	24
Visits to purchase literature/coins	60
Total visits	84

The Office sold \$875 worth of AA literature, at list price, and \$187 worth of medallions to a total of 60 groups or individuals.

The CDCO website (www.aaalbanyny.org) received 2,323 visitors; 52 % were new visitors.

The Office received 29 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at www.aaalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'