

CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
January 2017

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

| | |
|--|------------|
| District 1 (Albany region) | 70 |
| District 2 (Troy-Cohoes region) | 17 |
| District 14 (Schenectady region) | 5 |
| District 17 (Hudson-Kinderhook region) | 5 |
| District 18 (Rensselaer-Nassau region) | 5 |
| | 102 |
| | |
| Calls for other New York State sites* | 15 |
| For out of state** | 2 |
| | 17 |
| | |
| | |
| CDCO business | 13 |
| | |
| TOTAL CALLS | 132 |
| | |

Of the total calls received, 1 was for Al-Anon, 11 were regarding literature, 13 were for 12-step action, and 13 were first-time callers. The remaining calls were for general A.A. meeting information.

*Carlton, Catskill, Clifton Park (3), Cobleskill (2), Gloversville (2), Greene County, Highland Mills, Malta, and New York City (3).

**Montreal, Canada and Nashville, TN.

| | |
|-------------------------------------|-----------|
| General office visits | 16 |
| Visits to purchase literature/coins | 69 |
| Total visits | 85 |

The Office sold \$997 worth of AA literature, at list price, and \$427 worth of medallions to a total of 69 groups or individuals.

The CDCO website (www.aaalbanyny.org) received 2,411 visitors; 58 % were new visitors.

The Office received 15 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at www.aaalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'