

CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
February 2017

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	61
District 2 (Troy-Cohoes region)	20
District 14 (Schenectady region)	5
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	4
	93
Calls for other New York State sites*	19
For out of state**	5
	24
CDCO business	19
TOTAL CALLS	136

Of the total calls received, 2 were for NA, 8 were first-time callers, 9 were for 12-step action, and 12 were regarding literature. The remaining calls were for general AA meeting information.

*Amsterdam, Averill Park (2), Catskill, Clifton Park (2), Cobleskill, District 8, Glens Falls, Granville, Nassau County, New York City (4), Red Hook, Saratoga Springs, Utica, and Westchester County.

**Bennington, VT; Canada; Escalante, UT; Southern California; and Vermont.

General Office visits	9
Visits to purchase literature/medallions	82
	91

The Office sold \$1,817 worth of AA literature, at list price, and \$341 worth of medallions to a total of 82 groups or individuals.

The CDCO website (www.aalbanyny.org) received 2,059 visitors; 59 % were new visitors.

The Office received 25 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at www.aalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'