

**CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)  
Report of Phone Calls Received  
And Other Data  
March 2017**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

*Telephone Calls*

District 1 (Albany region)	51
District 2 (Troy-Cohoes region)	13
District 14 (Schenectady region)	15
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	2
	<b>85</b>
Calls for other New York State sites*	12
For out of state**	4
	<b>16</b>
CDCO business	<b>20</b>
<b>TOTAL CALLS</b>	<b>121</b>

Of the total calls received, 1 was for Al-Anon, 1 was for NA, 11 were regarding literature, 14 were first-time callers, and 14 were for 12-step action. The remaining calls were for general AA meeting information.

\*Ballston Spa, Burnt Hills, Clifton Park, District 5 (2), Little Falls (2), New Baltimore, Saratoga Springs (2), Schoharie, and Westchester.

\*\*Boston, MA; California; Phoenix, AZ; and Thailand.

<b>General Office visits</b>	24
<b>Visits to Purchase literature</b>	95
	<b>119</b>

The Office sold \$1,828 worth of AA literature, at list price, and \$540 worth of medallions.

The CDCO website received 2,227 visitors; 61 % were new visitors.

The Office received 21 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org). All were resolved.

All CDCO reports are available at [www.aaalbanyny.org/reports](http://www.aaalbanyny.org/reports)

Respectfully submitted, CDCO Data Coordinator, Tom O'