

**CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)**  
**Report of Phone Calls Received**  
**And Other Data**  
**April 2017**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

*Telephone Calls*

District 1 (Albany region)	60
District 2 (Troy-Cohoes region)	14
District 14 (Schenectady region)	12
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	4
	<b>92</b>
Calls for other New York State sites*	9
For out of state**	1
	<b>10</b>
CDCO business	<b>19</b>
<b>TOTAL CALLS</b>	<b>121</b>

Of the total calls received, 1 was for Al-Anon, 10 were first-time callers, 11 were for 12<sup>th</sup>-step action, and 12 were regarding literature. The remaining calls were for general AA meeting information.

\*Ballston Lake, Cooperstown, Kingston, Little Falls, Newburgh, New York City, Oneonta, Schoharie, and Utica.

\*\*North Carolina.

<b>General Office visits</b>	20
<b>Visits to purchase literature</b>	75
	<b>95</b>

The Office sold \$1,443 worth of AA literature, at list price, and \$599 worth of medallions.

The CDCO website received 2,112 visitors; 58 % were new visitors.

The Office received 24 emails at [chair@aalbanyny.org](mailto:chair@aalbanyny.org). All were resolved.

All CDCO reports are available at [www.aalbanyny.org/reports](http://www.aalbanyny.org/reports)

Respectfully submitted, CDCO Data Coordinator, Tom O'