

**CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
May 2017**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	54
District 2 (Troy-Cohoes region)	7
District 14 (Schenectady region)	8
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	1
	73
Calls for other New York State sites*	15
For out of state**	3
	18
CDCO information	22
TOTAL CALLS	113

Of the total calls received, 1 was for Al-Anon, 1 was for NA, 5 were for 12th-step action, 7 were regarding literature, and 11 were first-time callers.

*Ballston Spa, Brooklyn, Clifton Park, Cooperstown (2), District 7, District 13, Halfmoon, Kingston, Lake George, Malta, Oneonta, Saratoga (2), and Suffolk.

**California, Chicago, and Vermont.

General Office visits	19
Visits to purchase literature	87
	106

The Office sold \$1,323 worth of AA literature, at list price, and \$536 worth of medallions.

The CDCO website received 2,112 visitors; 58 % were new visitors.

The Office received 23 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at www.aalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'