

**CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)  
Report of Phone Calls Received  
And Other Data  
July 2017**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518) 463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

***Telephone Calls***

District 1 (Albany region)	56
District 2 (Troy-Cohoes region)	13
District 14 (Schenectady region)	8
District 17 (Hudson-Kinderhook region)	5
District 18 (Rensselaer-Nassau region)	3
	<b>85</b>
Calls for other New York State sites*	26
For out of state**	2
	<b>28</b>
CDCO information	<b>21</b>
<b>CALLS</b>	<b>TOTAL</b>
	<b>134</b>

Of the total calls received, 7 were regarding literature, 9 were for 12th-step action, and 11 were first-time callers. The remaining calls were for general AA meeting information.

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\*Ballston Spa, Broadalbin, Burnt Hills, Chestertown, Clifton Park (3), Cold Spring, Cooperstown (3), District 13, Ghent, Johnstown, Jonesville, Middletown, Oneonta, New York City, Pine Plains, Ravena, Richfield Springs, Schroon Lake, Wallkill, and Westchester County.

\*\*Spartanburg, SC; and New Jersey.

General office visits	19
Office visits to purchase literature	92
	<b>111</b>

The Office sold \$1,715 worth of AA literature, at list price, and \$389 worth of medallions.

The Office received 18 emails at [chairaaalbanyny.org](mailto:chairaaalbanyny.org). All were resolved.

All CDCO reports are available at [www.aaalbanyny.org/reports](http://www.aaalbanyny.org/reports).

Respectfully submitted, CDCO Data Coordinator, Tom O'