

**CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
August 2017**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518) 463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	65
District 2 (Troy-Cohoes region)	10
District 14 (Schenectady region)	13
District 17 (Hudson-Kinderhook region)	0
District 18 (Rensselaer-Nassau region)	2
	90
Calls for other New York State sites*	16
For out of state**	4
	20
CDCO information	26
CALLS	TOTAL
	136

Of the total calls received, 2 were for Al-Anon, 5 were regarding literature, 10 were for 12th-step action, and 12 were first-time callers. The remaining calls were for general AA meeting information.

*Amsterdam, Cooperstown (2), Durham, Clifton Park, Crescent, Glens Falls, Highland, Lake George, Mechanicville, New York City (2), Ravena, Waterloo, and Windham.

**Chicago, IL; Glendale, CA; Pennsylvania; and Virginia Beach, VA.

General office visits	16
Office visits to purchase literature	<u>62</u>
	78

The Office sold \$1,360 worth of AA literature, at list price, and \$243 worth of medallions.

The Office received 23 emails at chairaaalbanyny.org. All were resolved.

All CDCO reports are available at www.aaalbanyny.org/reports.

Respectfully submitted, CDCO Data Coordinator, Tom O'