

**CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
December 2017**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	73
District 2 (Troy-Cohoes region)	16
District 14 (Schenectady region)	17
District 17 (Hudson-Kinderhook region)	6
District 18 (Rensselaer-Nassau region)	8
	120
Calls for other New York State sites*	24
For out of state**	3
	27
CDCO information	14
TOTAL CALLS	161

Of the total calls received, 2 were for Al-Anon, 2 were for Bridging the Gap, 10 were for 12th-step action, 10 were regarding literature, and 16 were first-time callers. The remaining calls were for general AA meeting information.

*Ballston Spa, Clifton Park (3), Herkimer, Islip, Johnstown (3), Jonesville, Lake George, Malta, Old Forge (2), Round Lake, Saratoga Springs (7), Utica, and Yonkers.

General Office visits	14
Visits to purchase literature	54
	68

The Office sold \$1,236 worth of AA literature, at list price, and \$281 worth of medallions.

The CDCO website received 1,892 visitors; 58 % were new visitors.

The Office received 15 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at www.aalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'