

**CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
December 2017**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518) 463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	73
District 2 (Troy-Cohoes region)	16
District 14 (Schenectady region)	17
District 17 (Hudson-Kinderhook region)	6
District 18 (Rensselaer-Nassau region)	8
	120
Calls for other New York State sites*	24
For out of state**	3
	27
CDCO information	14
TOTAL CALLS	161

Of the total calls received, 2 were for Al-Anon, 2 were for bridging the gap, 10 were for 12th-step action, 10 were regarding literature and 16 were first-time callers. The remaining calls were for general AA meeting information.

*Ballston Spa, Clifton Park (3), Herkimer, Islip, Johnstown (3), Jonesville, Lake George, Malta, Old Forge (2), Round Lake, Saratoga Springs (7), Utica, and Yonkers.

**Bennington, VT; Fort Lauderdale, FL; and Oregon.

General office visits	14
Office visits to purchase literature	54
	68

The Office sold \$1,236 worth of AA literature, at list price, and \$281 worth of medallions.

The Office received 15 emails at <mailto:chair@aalbanyny.org>. All were resolved.

The CDCO website received 1.892 visitors; 58 % were new visitors.

All CDCO reports are available at <http://aalbanyny.org/reports>.

Respectfully submitted, CDCO Data Coordinator, Tom O'