

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
February 2018

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	52
District 2 (Troy-Cohoes region)	11
District 14 (Schenectady region)	10
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	3
	78
Calls for other New York State sites*	10
For out of state**	1
	11
CDCO information	25
TOTAL CALLS	114

Of the total calls received, 7 were first-time callers, 9 were for 12th-step action, and 19 were regarding literature. The remaining calls were for general AA meeting information.

*Clifton Park, Cooperstown, District 3, District 13, Keeseville, Mechanicville, Port Henry, Syracuse, and Westchester County (2).

**East Dorset, VT.

General office visits	12
Office visits to purchase literature	86
	98

The Office sold \$1,515 worth of AA literature, at list price, and \$496 worth of medallions.

The Office received 17 emails at chair@aaalbanyny.org. All were resolved.

The CDCO website received 1,741 visitors; 74 % were new visitors.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully submitted, CDCO Data Coordinator, Tom O'