

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
March, 2018

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	70
District 2 (Troy-Cohoes region)	13
District 14 (Schenectady region)	12
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	2
	99
Calls for other New York State sites*	18
For out of state**	4
	22
CDCO information	23
TOTAL CALLS	144

Of the total calls received, 4 were for Al-Anon, 8 were regarding literature, 8 were first-time callers, and 9 were for 12th-step action. All other calls were for general AA meeting information.

*Amsterdam, Clifton Park (3), District 5, District 8, Geneva, Herkimer (2), Middleburgh, New York City, Oneida (2), Saratoga (3), Schoharie, and Westchester County.

**Florida; New Jersey; Ocean View, Delaware; and Springfield, MA.

General office visits	10
Office visits to purchase literature	84
	94

The Office sold \$2,267 worth of AA literature, at list price, and \$484 worth of medallions.

The Office received 13 emails at chair@aaalbanyny.org. All were resolved.

The CDCO website received 1,729 visitors; 59 % were new visitors.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully submitted, CDCO Data Coordinator, Tom O'