

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
April 2018

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	42
District 2 (Troy-Cohoes region)	22
District 14 (Schenectady region)	12
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	0
	78
Calls for other New York State sites*	23
For out of state**	0
	23
CDCO information	26
TOTAL CALLS	127

Of the total calls received, 4 were regarding literature, 4 were for 12th-step action and 22 were first-time callers. The remaining calls were for general AA meeting information.

*Amsterdam (2), Carmel, Catskill, Clifton Park (2), District 13, Fultonville, Glens Falls, Greenwich, Lake Placid, New York City (3), Oneida, Ravena (4), and Syracuse (4).

**0.

General office visits	11
Office visits to purchase literature	80
	91

The Office sold \$1,335 worth of AA literature, at list price, and \$494 worth of medallions.

The CDCO website received 1,627 visitors; 60 % were new visitors.

All CDCO reports are available at <http://aalbanyny.org/reports>.

Respectfully submitted, CDCO Data Coordinator, Tom O'