

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
August 2018

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	71
District 2 (Troy-Cohoes region)	9
District 14 (Schenectady region)	13
District 17 (Hudson-Kinderhook region)	7
District 18 (Rensselaer-Nassau region)	10
	110
Calls for other New York State sites*	21
For out of state**	6
	27
CDCO information	22
TOTAL CALLS	159

Of the total calls received, 2 were for Al-Anon, 10 were for 12th-step action, 14 were regarding literature, and 19 were first-time callers. All other calls were for general AA meeting information.

*Ballston Spa, Clifton Park (2), Cooperstown, District 7 (3), East Meredith, Jonesville (2), Kingston, Lake George, Long Island (2), New Paltz, New York City (2), Saratoga Springs (2), Queensbury, and Woodstock.

**Arizona; Cleveland, OH (2); Colorado; St. Louis, MO; and Michigan.

General office visits	19
Office visits to purchase literature	88
	107

The Office sold \$1,457 worth of AA literature, at list price, and \$332 worth of medallions.

The CDCO website received 1,474 visitors; 88 % were new visitors.

The Office received 20 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, Tom O.