

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
November 2018

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	37
District 2 (Troy-Cohoes region)	20
District 14 (Schenectady region)	10
District 17 (Hudson-Kinderhook region)	6
District 18 (Rensselaer-Nassau region)	5
	78
Calls for other New York State sites*	22
For out of state**	0
	22
CDCO information	13
TOTAL CALLS	113

Of the total calls received, 3 were first-time callers, 5 were for 12th-step action, and 11 were regarding literature. All other calls were for general AA meeting information.

*Ballston Spa (2), Berne, Catskill (2), Clifton Park (4), Cropseyville, Mechanicville, Massapequa, New York City (2), Oneonta, Oyster Bay, Poughkeepsie, Rochester, and Saratoga Springs (4).

**0.

General office visits	4
Office visits to purchase literature	63
	67

The Office sold \$643 worth of AA literature, at list price, and \$248 worth of medallions.

The CDCO website received 1,460 visitors; 89 % were new visitors.

The Office received 29 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, Tom O.