

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
December 2018

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	73
District 2 (Troy-Cohoes region)	18
District 14 (Schenectady region)	12
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	5
	110
Calls for other New York State sites*	25
For out of state**	1
	26
CDCO information	20
TOTAL CALLS	156

Of the total calls received, 1 was for Al-Anon, 1 was for NA, 3 were for 12th-step actions, 14 were regarding literature, and 14 were first-time callers. All others were for AA meeting information.

*Amsterdam, Beacon, Berne, Clifton Park (2), District 5 (2), District 15 (2), Greenville, Hillsdale, Mechanicville, Millerton, New York City (4), Oneonta (3), Plattsburgh, Richmondville, and Saratoga Springs (3).

**California.

General office visits	6
Office visits to purchase literature	101
	107

The Office sold \$1,602 worth of AA literature, at list price, and \$270 worth of medallions.

The CDCO website received 1,491 visitors; 91 % were new visitors.
 The Office received 17 emails at chair@aaalbanyny.org. All were resolved.
 All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, Tom O.