

**CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received**  
**And Other Data**  
**June 2019**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

***Telephone Calls***

District 1 (Albany region)	49
District 2 (Troy-Cohoes region)	19
District 14 (Schenectady region)	8
District 17 (Hudson-Kinderhook region)	11
District 18 (Rensselaer-Nassau region)	4
	<b>91</b>
Calls for other New York State sites*	19
For out of state**	2
	<b>21</b>
CDCO information	<b>23</b>
<b>TOTAL CALLS</b>	<b>135</b>

Of the calls received, 3 were for 12<sup>th</sup>-stp action, 3 were regarding literature, and 12 were first-time callers. All other calls were for AA meeting information.

\*Ballston Spa, Charlton, Clifton, Cooperstown (2), Dutchess County, Fulton, Gloversville, Hyde Park, Kingston, Margaretville, Plattsburgh, Salem, Saratoga Springs (6), and Schoharie.

\*\*Lucca, Italy and Massachusetts.

General office visits	17
Office visits to purchase literature	71
	<b>88</b>

The Office sold \$1,570 worth of AA literature, at list price, and \$250 worth of medallions.

The CDCO website received 1,080 visitors; 87 % were new visitors.

The Office received 24 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org). All were resolved.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.