

**CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received**  
**and Other Data**  
**July 2019**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

***Telephone Calls***

District 1 (Albany region)	68
District 2 (Troy-Cohoes region)	10
District 14 (Schenectady region)	14
District 17 (Hudson-Kinderhook region)	13
District 18 (Rensselaer-Nassau region)	6
	<b>111</b>
Calls for other New York State sites*	18
For out of state**	5
	<b>23</b>
CDCO information	<b>28</b>
<b>TOTAL CALLS</b>	<b>162</b>

Of the calls received, 1 was for Al-Anon, 5 were for NA, 7 were for 12<sup>th</sup>-step action, 9 were first-time callers, and 10 were regarding literature. All other calls were for AA meeting information.

\*Amsterdam, Charlton, Clifton Park, District 5 (2), Dolgeville, Dutchess County, Erie County, Fort Ann, Glens Falls, Jonesville, Long Island, Pelham, Plattsburgh, Saratoga Springs (3), and South Durham.

\*\*Boston, MA; California; Chattanooga, TN; Georgia, and Ontario, Canada.

General office visits	12
Office visits to purchase literature	80
	<b>92</b>

The Office sold \$1,752 worth of AA literature, at list price, and \$263 worth of medallions.

The CDCO website received 1,192 visitors; 89 % were new visitors.

The Office received 18 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org). All were resolved.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.