

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
and Other Data
September 2019

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	48
District 2 (Troy-Cohoes region)	22
District 14 (Schenectady region)	9
District 17 (Hudson-Kinderhook region)	1
District 18 (Rensselaer-Nassau region)	3
	83
Calls for other New York State sites*	16
For out of state**	0
	16
CDCO information	23
TOTAL CALLS	122

Of the calls received, 8 were for 12th-step action, 9 were regarding literature, and 14 were first-time callers. All other calls were for AA meeting information.

*Averill Park (2), Ballston Spa, Clifton Park (3), Cobleskill, District 8, Hempstead, Hillsdale, Malone, New York City, Oneonta, and Saratoga Springs (3).

**0.

General office visits	16
Office visits to purchase literature	73
	89

The Office sold \$948 worth of AA literature, at list price, and \$216 worth of medallions.

The CDCO website received 1,116 visitors; 89 % were new visitors.
The Office received 24 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at <http://aalbanyny.org/reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.