

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
and Other Data
January 2020

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	76
District 2 (Troy-Cohoes region)	16
District 14 (Schenectady region)	12
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	7
	113
Calls for other New York State sites*	18
For out of state**	1
	19
CDCO information	26
TOTAL CALLS	158

Of the calls received, 1 was for Al-Anon, 9 were for 12th-step action, 12 were first-time callers, and 29 were regarding literature. All other calls were for general AA meeting information.

*Amsterdam, Ballston Spa, Clifton Park, Coxsackie, Delaware County (2), District 5, District 13, Johnstown, Keesville, Mechanicville, Middletown, Nassau County, New York City, Putnam County, Saratoga Springs, Wallkill, and Westchester.

**Quebec, CN.

General office visits	12
Office visits to purchase literature	120
	132

The Office sold \$3,031 worth of AA literature, at list price, and \$336 worth of medallions.

The CDCO website received 1,320 visitors; 90 % were new visitors.

The Office received 17 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at <http://aalbanyny.org/reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.